## VENUE HIRE PACKAGES TERMS & CONDITIONS

- 1. R5000 deposit is required for all function packages. This deposit confirms the reservation date. Damages, breakages and extras will be deducted from the deposit before it is refunded after the function. This deposit is not refundable with cancellations. Guests are liable for the full amount if the breakages and damages, deductions exceed the deposit amount.
- 2. RECEIPT OF OUR PACKAGES IS NOT A FORMAL QUOTATION. PLEASE CONTACT ANGELIQUE VAN DEN BERG TO RECEIVE A FORMAL QUOTATION. 072 611 8501 / INFO@BOSCHRANDLODGE.CO.ZA
- 3. ONCE THE DEPOSIT HAS BEEN PAID, THE CLIENT AUTOMATICALLY AGREES THAT THEY HAVE READ THE TERMS AND CONDITIONS AND UNDERSTAND THEM AS SET OUT IN THIS DOCUMENT.
- 4. FULL PAYMENT MUST BE MADE MINIMUM OF 30 DAYS PRIOR TO THE BOOKING DATE. NO PRODUCTS, ACCOMMODATION, SERVICES WILL BE SUPPLIED UNLESS THE ACCOUNT IS PAID IN FULL.
- 5. Accommodation Units: Check In- from 14:00 and Check Out is strictly at 10:00
- 6. ALL GUESTS MUST ADHERE TO BOSCHRAND LODGE RULES AND REGULATIONS, WHICH CAN BE FOUND AT THE ENTRANCE AND ON THE CHECK-IN FORMS. BOSCHRAND LODGE RESERVES THE RIGHT TO REMOVE GUESTS/ OR REFUSE ENTRY TO THE PROPERTY IF THE RULES ARE VIOLATED AND NO REFUND WILL BE GIVEN.
- 7. ALL PRICES ARE IN ZAR AND INCLUSIVE OF VAT. PRICES ARE SUBJECT TO CHANGE WITH NOTICE.
- 8. ALL PRODUCTS ARE SUBJECT TO AVAILABILITY AND SUBSTITUTIONS WILL BE OFFERED WHEN PRODUCTS ARE NOT AVAILABLE.
- 9. A DETAILED PROGRAM AND TIME SCHEDULE MUST BE SUPPLIED 14 DAYS BEFORE THE FUNCTION.
- 10. ALL GUESTS ARE REQUIRED TO VACATE THE FUNCTION HALL STRICTLY BEFORE 00:00 MIDNIGHT. THE BAR CALLS LAST ROUND AT 23:30. R1000 WILL BE DEDUCTED FROM THE DEPOSIT FOR EVERY 30MINUTES AFTER 12:00 IT REMAINS THE CLIENTS' RESPONSIBILITY TO ENSURE THE VENUE IS VACATED BY 12:00
- 11. BOSCHRAND LODGE ACCEPTS NO RESPONSIBILITY FOR DAMAGES, THEFT, BREAKAGES, OF ANY ITEMS, HIRE EQUIPMENT, DÉCOR, FURNITURE ETC. THE CLIENT IS RESPONSIBLE FOR ANY AND ALL DAMAGES, BREAKAGES, INCLUDING BUT NOT LIMITED TO, EQUIPMENT, CUTLERY, CROCKERY, DECOR, LINEN, FURNITURE, FIXTURES, BUILDINGS, HIRE EQUIPMENT AND DÉCOR, ETC.
- 12. ALL DECOR AND HIRED EQUIPMENT SUPPLIED BY THE CLIENT MUST BE REMOVED FROM THE FUNCTION HALL BEFORE 10:00 ON THE DAY OF DEPARTURE.
- 13. R1000 CLEAN-UP FEE MAY BE DEDUCTED FROM THE DEPOSIT, SHOULD OUR PREMISES BE LITTERED WITH TRASH AFTER FUNCTIONS.
- 14. BUFFET TIMES MUST BE CONFIRMED WITH YOUR FUNCTION COORDINATOR. BUFFETS ARE ONLY OPEN FOR 2 HOURS. NO FOOD WILL BE SERVED AFTER THE SELECTED TIME FRAME. NO ROOM SERVICE OR TAKE AWAY 'S WILL BE GIVEN FROM THE BUFFET. LEFT-OVER FOOD REMAINS THE PROPERTY OF BOSCHRAND LODGE AND WILL BE DISCARDED AS PER OUR HEALTH AND SAFETY REGULATIONS SHORTLY AFTER THE BUFFET CLOSES.
- 15. NO SMOKING INSIDE ANY BUILDINGS. DESIGNATED SMOKING AREAS ARE PROVIDED.
- 16. SPEED LIMIT ON THE PREMISES IS 20KM/H AS THERE ARE WILD ANIMALS.

- 17. GUESTS MUST MAKE USE OF BOSCHRAND LODGE CASH BAR, UNLESS AN OPEN BAR IS ARRANGED FOR THE CLIENTS ACCOUNT, NO ALCOHOLIC BEVERAGES CAN BE BROUGHT INTO THE BAR/RESTAURANT/VENUE/BUSH CHAPEL.
- 18. GUESTS MUST MAKE USE OF BOSCHRAND LODGE CATERING UNLESS OTHERWISE SPECIFIED IN THE PACKAGE OPTIONS.
- 19. KITCHEN ASSISTANTS SUPPLIED WITH APPLICABLE PACKAGES ARE ONLY AVAILABLE FROM 12:00 TO 21:00. THEY ARE NOT THERE TO COOK OR TAKE RESPONSIBILITY FOR ANY CATERING SERVICES. THEY ARE THERE TO ASSIST YOU WITH THE KITCHEN SETUP, EQUIPMENT, SHOW YOU WHERE TO FIND ITEMS, UTENSILS, EQUIPMENT ETC.
- 20. FUNCTION WAITERS ARE **NOT INCLUDED WITH THE PACKAGES UNLESS OTHERWISE SPECIFIED.** Ask your function coordinator to advise in this regard and confirm the hours they should be available. Cost of R30/H per waiter will be added to clients account.
- 21. Accommodation Units **MAY NOT EXCEED** THE AMOUNT OF GUESTS AS DETERMINED BY BOSCHRAND LODGE.
- 22. BOSCHRAND LODGE ACCEPTS NO LIABILITY FOR ANY THIRD PARTY SERVICE PROVIDERS. THIS INCLUDES BUT IS NOT LIMITED TO THE FOLLOWING: DJ, WEDDING CAKE SUPPLIER, FLORIST, DÉCOR SUPPLIERS, PHOTOGRAPHERS, OUTSIDE CATERERS, LIVE ENTERTAINMENT ARTISTS, MARRIAGE OFFICIANT ETC.
- 23. CHAMPAGNE CORKS NOT TO BE POPPED INTO THE AIR, AS THERE ARE LIGHTS AND FRAGILE ITEMS WHICH MAY BE DAMAGED.

